

Nov. 18, 2011

Please print a copy of this newsletter for staff who do not have e-mail.



focus

Designed for all staff and departments who use Accela

Overwhelming Success Framework

The contest participation in the framework to make Accela Automation an Overwhelming Success has come to a close. There are awesome suggestions that have surfaced as a result of the contest which will make their way into the final framework. In the coming weeks ahead the framework, along with action plans, will be shared with the entire readership. Many readers will experience the **results** of the hard work which have been put into the framework firsthand. Remember, the framework is intended to help us pave the way for **the best project execution and product implementation anywhere!**

Okay, let's call it, some "attention-drawing" business. Although only one name could be drawn out of the construction hat to win the \$50 Misty's Gift Card, everyone wins from the suggestions and will win from the experiences that have come as a result of the participation. This Thursday, Mayor Beutler covered his eyes and reached into the hat and ... the moment you have been waiting for ... congratulations to Richard Burton! We will share his picture with Mayor Beutler in the next newsletter.



L-R: Participants with Mayor Beutler: Geri Rorabaugh, Michaela Dugan, Glenna Graupmann, and Jeff McReynolds. Richard Burton was not present for the photo.

Mayor Beutler and Jim Walkenhorst hold the drawing while Geri Rorabaugh looks on. The winning name drawn was that of Richard Burton. Congratulations Richard!!!



Special thanks to Fred Hoke for donating the gift card!!

Accela Automation Training Sessions

Your future with the Accela Automation product will be cemented with training designed just for you. Although the training on the new system is many months away, we have begun an effort to identify the training needs for each Accela Automation user. We are taking into consideration your specific needs/job requirements and we will roll up our shirtsleeves to train you. The core subject matter experts and a few other individuals will be attending Accela training courses and then methodically training each of you in a classroom setting. This train-the-trainer approach is desired to implement Accela Automation with a large user base. Here is a list of some of the curricula in which the trainers will be participating.

▪ *Automation Administration* ▪ *Automation End User* ▪ *Database Schema and Report Manager*
▪ *Event Manager* ▪ *Citizen Access* ▪ *GIS* ▪ *Mobile Office*

Accela Analysis Center Activities

We are excited to announce to you all that the first round of permit analysis for the 80 Accela lead sessions is coming to a close and the Accela consultants have begun to generate the end results which will be reviewed. You are going to begin to see review sessions in this section of the report. To help keep travel costs down we are making arrangements to use web services to conduct review sessions. Please know that during the review sessions it is critical to ensure that we are all in agreement with the new proposed permit experiences. These results are used for building the new system. Readership - now is the time for you to voice opinion. If you have questions, comments, concerns or feel you need to be involved with any of these reviews do not hesitate to contact the key Subject Matter Experts or Jim Walkenhorst directly (jwalkenhorst@lincoln.ne.gov or 441-7138).

This week Matt and Shauna were on site to complete the following analysis sessions:

- Planning 11/22 - Urban Design Rev., 11/23 - Final Plat/Cty Admin Subdiv. Permit, 11/24 – Rev. Session
- B & S 11/22 - Fire Inspection/Exam, 11/23 - Fire Sprinkler / Complaints, 11/24 - Signs / Street Use

The following week of 11/28 Brenda and Darren return to facilitate the following analysis sessions.

- Reviews: 11/29 - Property Transfer, Property Transfer Inspection Permit, Onsite Wastewater, Individual Lot NOI, NPDES Erosion
- Reviews: 11/30 - Food Establishments, Food Handler, Health Training Seminars, Over-dimensional, Sidewalk Permit
- Reviews: 12/1 - Water Well Sample Results, Water Wells, Wastewater Connection, Water Connection

Have a wonderful Thanksgiving holiday!



JIM WALKENHORST
PROJECT MANAGER

FRED A. HOKE
PROJECT SPONSOR

Employees of the DSC were able to enjoy a Thanksgiving potluck feast this past week thanks to the Directors, Miki Esposito, Fred Hoke, Marvin Krout and Dave Landis, who supplied the main entree'.



L - R: Glenna Graupmann, Opal Doerr, Jean Hulbert and Pat Posey-Ribeiro prepare the tables for the potluck dinner.